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**PLEASE REMEMBER THAT YOU
ARE NOT ALONE... WE ARE
ALWAYS HERE FOR YOU.**

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The Memory Matters and Moments team feel it is important to keep you as updated as we can in the current situation with Covid-19 (Coronavirus) and our services.

LATEST UPDATE: 20/03/2020

The Café will be closed for deep cleaning on Saturday and Monday and we will be opening on Tuesday 24th March, for takeaway service only. We are aiming to only take card payments at this time to protect our staff.

We will continue to provide support via telephone, so if you know anybody that needs our help that doesn't have anyone else to go to, then please call us. If you're in Plymouth, please phone **01752 219810** or **01752 243333** and if you're in Cornwall, please phone **01208 77394**. The phones aren't manned over the weekend, so please leave us a message and we will call you back on Monday.

The Government has lots of advice on how to protect yourself and others during this time. The latest information is to practice social distancing measures, that means avoid unnecessary contact, non-essential public transport and gatherings of people. This is especially important if you are over 70, have an underlying health condition or are pregnant (www.gov.uk).

The reason that the Government have asked us to distance ourselves from others, is not only to protect ourselves, but to also protect those that are vulnerable. The more we do this, the quicker this will all be over.

We are aware that people are panic buying, but the majority of supermarkets are providing priority hour from 9am – 10am for people who are in the at-risk groups. However, if you are unable to make it to a supermarket, a member of your family can go on your behalf at this time. If you are unsure of what supermarkets are offering priority hour, please get in touch with us and we can find out for you. We will also be providing more information regarding this topic next week.

As an organisation, we know that we have some very supportive customers and we are aiming to get this show back on the road as soon as we can. If you'd like to support us further, we are offering gift vouchers that you can buy in advance over the phone that we can then email to you. When everything gets back to normal, we look forward to enjoying each other's company once again.

We are working behind the scenes on supporting you over these coming weeks and will be sending out more information next week.

Memory Matters

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