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**The Memory Matters and Moments team feel it is important to keep you as updated as we can in the current situation with Covid-19 (Coronavirus) and our services.**

**LATEST UPDATE 19/03/2020:**

There are a large number of scam emails and phone calls going around in the current coronavirus situation. For example, people pretending to be offering help with shopping, prescriptions etc and/or asking for money and personal details.

Others may be claiming to be from HMRC/Government Tax Authorities, from the Government itself, from the World Health Organization (WHO), or the Centres for Disease Control and Prevention (CDC).

Emails may also ask for donations or promise false information about a cure.

**PLEASE IGNORE THESE OR ANYTHING LIKE IT.**

You will receive all the information you need, either on the national and local news, or on their websites. Any legitimate organisation will not be emailing or phoning you without your previous consent. You may have specifically asked an organisation to check on your well-being where you would have given them your contact details. However, do not engage with any **OTHER** callers for your own protection.

If you are unsure, ask the caller for their number, say you will phone them back – then call us on 01752 243333 and we will check for you. If they can't give you a phone number, then it is definitely a scam and **HANG UP THE PHONE.**

### **Memory Matters**

hello@memorymatterssw.co.uk

01752 243333

### **Moments Café**

hello.moments.cafe@gmail.com

01752 219810

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Memory Matters · Moments, 69a New George St, Plymouth · Plymouth, Devon PL1 1RJ · United Kingdom

